



## PROFESSIONAL FREQUENTLY ASKED QUESTIONS

**Q: What is the Together Rx Access® Card?**

A: The Together Rx Access® Card, sponsored by many of the nation's leading pharmaceutical companies, helps hardworking Americans and their families gain access to immediate and meaningful savings on prescription products right at their neighborhood pharmacies. Most cardholders save 25 to 40 percent\* on brand-name prescription medicines and products. Medicines in the Program include those used to treat asthma, chronic pain, depression, diabetes, high cholesterol, and many other common conditions. More than 300 brand-name prescription medicines are included in the Program.† Savings are also available on a range of generic products. The Together Rx Access Card is accepted at the majority of pharmacies nationwide and in Puerto Rico.

**Q: Who is eligible?**

- A: To be eligible for the Together Rx Access Card, applicants must:
- o Have no prescription drug coverage (public or private)
  - o Not be eligible for Medicare
  - o Have a household income equal to or less than
    - \$45,000 for a single person
    - \$60,000 for a family of two
    - \$75,000 for a family of three
    - \$90,000 for a family of four
    - \$105,000 for a family of five

Families of six or more and residents of Alaska and Hawaii should contact Together Rx Access at 1-800-966-0407 for household income information.

**Q: How do I know if I'm eligible?**

A: To find out if you're eligible and to enroll, call 1-800-250-2839 or visit [TogetherRxAccess.com](http://TogetherRxAccess.com). In addition, the Together Rx Access Program directs individuals to the Partnership for Prescription Assistance (PPA), a clearinghouse for more than 475 public and private assistance programs, including nearly 200 offered by pharmaceutical companies. Those who are eligible for the Together Rx Access Card may qualify for additional savings on prescription medicines, or even free medicines, through other patient assistance programs in the PPA. The PPA also connects people with free health clinics in their communities.

**Q: What does the Together Rx Access Card cost?**

A: There is no cost to enroll in the Program or to use the Card. It is absolutely free. And, you get your savings right at the pharmacy counter.

**Q: How do I get a Together Rx Access Card?**

A: There are three easy ways to enroll in the Program. Visit [TogetherRxAccess.com](http://TogetherRxAccess.com) to enroll online, call 1-800-250-2839 to enroll over the telephone, or complete a short paper application and return it by mail. If you need assistance enrolling, locating or completing the enrollment form, call 1-800-250-2839 or visit [TogetherRxAccess.com](http://TogetherRxAccess.com).

**Q: Where can I use the Together Rx Access Card?**

A: This easy-to-use Card is accepted at the majority of pharmacies nationwide and in Puerto Rico. Simply bring it to your pharmacist along with your prescription, and your savings will be calculated right at the pharmacy counter. Visit [TogetherRxAccess.com](http://TogetherRxAccess.com) and click on Participating Pharmacies to find a pharmacy in your neighborhood that accepts the Together Rx Access Card.



**Q: Which products are included?**

A: There are more than 300 FDA-approved prescription products included in the Program. Visit [TogetherRxAccess.com](http://TogetherRxAccess.com) for the most current list of brand-name medicines and products. Savings are also available on a wide range of generics.

**Q: How do I use the Together Rx Access Card?**

A: To use your Card, simply bring it with you when you go to your pharmacy to pick up your prescription. Your pharmacist will calculate your savings, and you'll pay less. It's that easy.

**Q: Does my Together Rx Access Card expire?**

A: The Together Rx Access Card does not have an expiration date and does not need to be replaced. The Card is valid for the life of the Together Rx Access Program.

**Q: What should I do if I have trouble enrolling or using my Together Rx Access Card?**

A: If you need help completing the enrollment form or using your Card, simply call us at 1-800-250-2839.

**Q: Which companies participate in the Together Rx Access Card?**

A: The companies participating in the Together Rx Access Program include Abbott Laboratories; GlaxoSmithKline; Janssen Pharmaceuticals, Inc.; Janssen Therapeutics, Division of Janssen Products, LP; LifeScan, Inc.; Ortho Dermatologics Division of Janssen Pharmaceuticals, Inc.; Pfizer Inc; Stiefel, a GlaxoSmithKline company; Takeda Pharmaceuticals North America, Inc.; ViiV Healthcare; and Vistakon Pharmaceuticals, LLC.

**Q: Where can healthcare professionals obtain resources to share with patients?**

A: For more information, call 1-800-250-2839 or visit [TogetherRxAccess.com](http://TogetherRxAccess.com). Visitors to the Program's website can determine eligibility and immediately enroll in the prescription savings program; access the Program's Drug List and Pharmacy Locator; learn how the Affordable Care Act may impact them and their family; uncover ways to better manage chronic conditions; and connect with others who are also striving to maintain healthy habits.

[TogetherRxAccess.com](http://TogetherRxAccess.com) also features a resource section specifically designed to help healthcare professionals share information about the Program with uninsured individuals in their communities, and if interested, order free enrollment materials to make available to patients.

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<sup>1</sup>Each cardholder's savings depend on such factors as the particular drug purchased, amount purchased, and the pharmacy where purchased. Participating companies independently set the level of savings offered and the products included in the Program. Those decisions are subject to change.

<sup>2</sup>Visit [TogetherRxAccess.com](http://TogetherRxAccess.com) for the most current list of brand-name medicines and products.

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